

# PROGRAMME

## 3 December 2017 SUNDAY : LDP welcome

18:30 – 21:00 ● **Welcome Dinner**

## 4 December 2017 MONDAY : Leading through Relationships

9:00 – 10:30 ● **Introduction to course, participants, and the Asia-Pacific health challenges**  
A/Prof Arpana Vidyarthi

10:30 – 11:15 ● **The creation and evolution of the Singapore healthcare system**  
Ms Elizabeth Quah  
*Group Director (Planning), Ministry of Health Singapore*

11:15 – 11:35 ● **Break**

11:35 – 12:45 ● **Opportunities and challenges across the Asia-Pacific**  
Prof Ranga Krishnan  
*Dean, Rush Medical College*  
*Senior Vice President, Rush University Medical Center*

12:45 – 13:45 ● **Lunch**

13:45 – 15:00 ● **Understanding and defining leadership**  
A/Prof Arpana Vidyarthi

15:00 – 15:20 ● **Break**

15:20 – 16:30 ● **Leading and learning: The SARS experience**  
Dr Lim Suet Wun  
*Group Chief Operating Officer, Parkway Pantai Limited*

Prof Leo Yee Sin  
*Executive Director, National Centre of Infectious Diseases*  
*Director, Institute of Infectious Diseases & Epidemiology of Tan Tock Seng Hospital*  
*Clinical Director, Communicable Disease Centre*

Ms Karen Tan  
*Senior Director of Public Communications, Ministry of Communications and Information*

16:30-17:15 ● **Beyond SARS: Leading through outbreak crisis (via teleconference from Geneva)**  
Prof Dale Fisher  
*Senior Consultant, Division of Infectious Diseases, National University Hospital*  
*Vice Chair, Global Outbreak Alert and Response Network steering committee, WHO*

17:15 – 17:30 ● **Synthesis exercise**  
A/Prof Arpana Vidyarthi

# PROGRAMME

5 December 2017 TUESDAY : Using Influence to Lead Change

- 9:00 – 9:15 ● **Introduction**  
| A/Prof Arpana Vidyarthi
- 9:15 – 10:45 ● **Managing change: Experiences shared by health systems leaders**  
| Prof Ranga Krishnan  
*Dean, Rush Medical College*  
*Senior Vice President, Rush University Medical Center*  
  
| A/Prof Kenneth Hartigan-Go  
*School Head, Stephen Zuellig Graduate School for Development Management, Asian Institute of Management*  
*President, Philippines College of Physicians*  
  
| Prof Philip Choo  
*CEO, National Healthcare Group*
- 10:45 – 11:15 ● **Frameworks for managing and leading change**  
| A/Prof Arpana Vidyarthi
- 11:15 – 11:35 ● **Break**  
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- 11:35 – 12:30 ● **Change frameworks applied to work situations**  
| A/Prof Arpana Vidyarthi
- 12:30 – 13:30 ● **Lunch**  
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- 13:30 – 17:00 ● **Influencing others to create change**  
| Ms Ashley Chiampo  
*Director, New Global Mind*
- 17:00 – 17:30 ● **Synthesis exercise**  
| A/Prof Arpana Vidyarthi
- 18:00 – 19:30 ● **Networking session**  
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## PROGRAMME

### 6 December 2017 WEDNESDAY : Leading within constraints

- 9:00 – 9:15 ● **Introduction**  
A/Prof Arpana Vidyarthi
- 9:15 – 10:30 ● **Perspectives on healthcare regulation**  
Prof John Lim
- 10:30 – 12:00 ● **Health Technology Assessment: Overview and debate**  
Prof Eric Finkelstein
- 12:00 – 12:45 ● **The role of HTA in Singapore: Introduction to Agency for Care Effectiveness**  
Dr Daphne Khoo  
*Executive Director, Agency for Care Effectiveness*  
*Group Director, Healthcare Performance Group, Ministry of Health Singapore*
- 12:45 – 13:30 ● **Lunch**
- 13:30 – 15:30 ● **Nuances of decision making: Unconscious bias and real life**  
Prof Eric Finkelstein
- 15:30 – 15:50 ● **Break**
- 15:50 – 17:00 ● **Exploring decision making across Asia: Integrating rationality, biases and culture**  
Prof Eric Finkelstein  
A/Prof Arpana Vidyarthi
- 17:00 – 17:30 ● **Synthesis exercise**  
A/Prof Arpana Vidyarthi

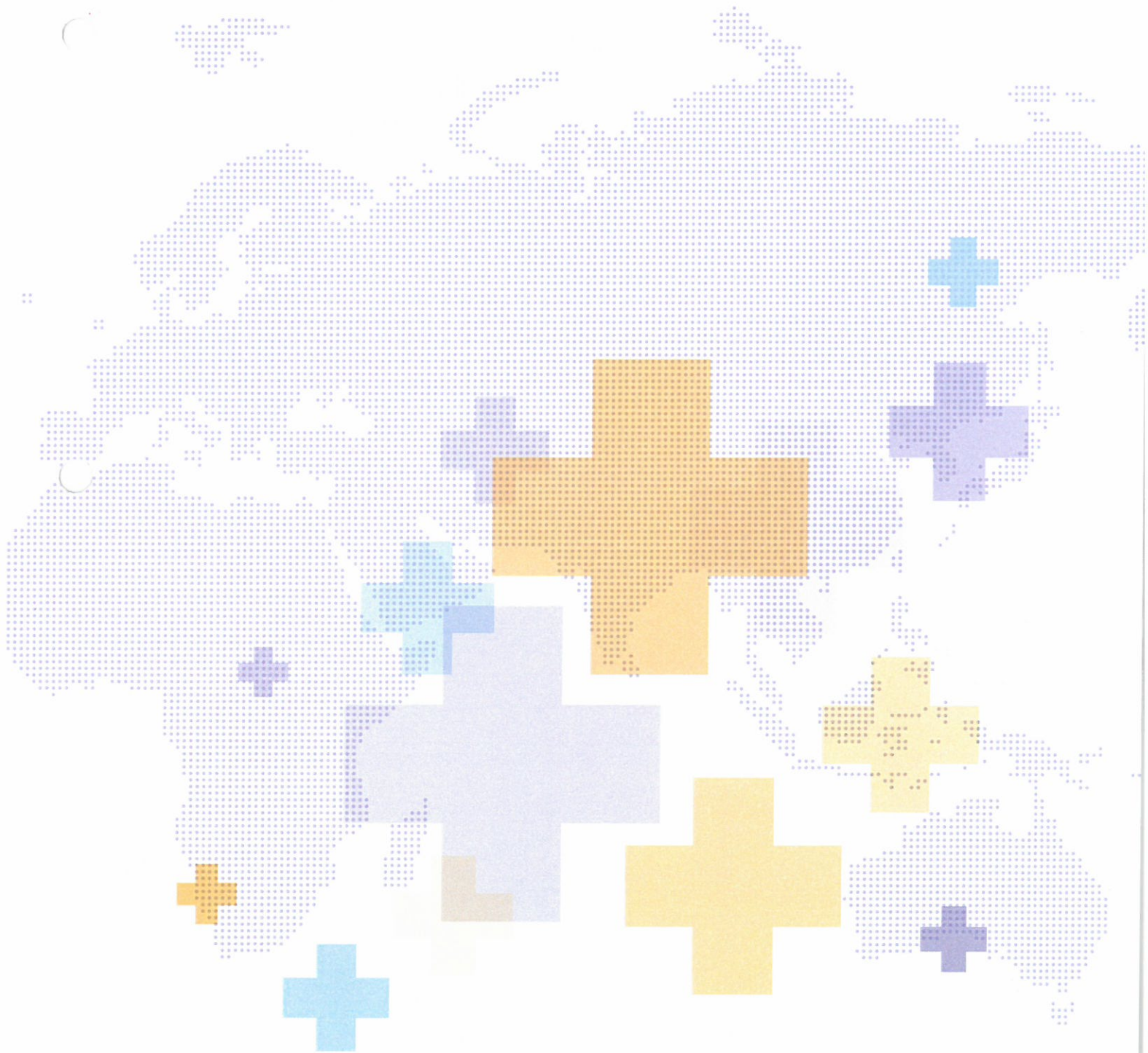
### 7 December 2017 THURSDAY : Enabling policymakers to lead innovation

- 8:00 – 8:30 ● **Breakfast at Visa Innovation Center**
- 8:30 – 9:00 ● **Welcome and Introduction to VISA**
- 9:00 – 10:30 ● **Diversity Drives Innovation**  
Mr Frans Johansson  
*Founder and CEO, The Medici Group*  
*Author of The Medici Effect & The Click Moment*
- 10:30 – 12:30 ● **Human Centered Design Bootcamp**
- 12:30 – 13:30 ● **Lunch**
- 13:30 – 14:30 ● **Human Centered Design Bootcamp (continued)**
- 14:30 – 16:00 ● **Preparation for report out**
- 16:00 – 17:00 ● **Report out on co-creation solution**  
Mr Zee Yoong Kang  
*CEO, Health Promotion Board Singapore*
- 18:00 – 18:45 ● **Discussion with Minister for Health Singapore**  
Prof John Lim
- 18:45 – 21:30 ● **Dinner with Singapore healthcare leaders**

# PROGRAMME

**8 December 2017** FRIDAY: Reflection and outlook

- 9:00 – 10:00 ● **Leadership perspectives from industry**  
Mr Richard Saynor  
*SVP Global Head, Classic and Established Medicines, GSK*
- 10:00 – 12:30 ● **Applying learning to localized challenges**  
A/Prof Arpana Vidyarthi
- 12:30 – 13:15 ● **Developing the next generation**  
Dr Andrew Green  
Dr Gayathri Devi Nadarajan
- 13:45 – 15:00 ● **Lunch and closing ceremony**
- 15:00 ● **Social networking (optional)**



## SPEAKERS & PANELISTS



**Mr Gan Kim Yong**  
Minister for Health  
Singapore

Mr Gan has been the Minister for Health since May 2011. One of Mr Gan's key focuses at the Ministry of Health is to formulate and implement Healthcare 2020, a masterplan outlining the Government's strategy to ensure accessibility, quality and affordability of healthcare. This includes the introduction of MediShield Life, a universal medical insurance that covers all Singaporeans, regardless of health status, for life. MediShield Life starts on 1 Nov 2015, and will give Singaporeans greater peace of mind and assurance over their large hospital bills.

Mr Gan also helms the Ministerial Committee on Ageing (MCA), which key focus is to spearhead Singapore's promotion of active ageing for its ageing population. It looks into matters such as active ageing and employability; aged care infrastructure; quality aged care and manpower development. In August 2015, the MCA unveiled the key features of a \$3 billion Action Plan for Successful Ageing to help Singaporeans age confidently and lead active lives, with strong bonds with family and community.

Prior to his current role, Mr Gan was Acting Minister of Manpower, Minister of State for Education and Minister of State for Manpower. Mr Gan entered politics in 2001 as an elected Member of Parliament (MP) for Holland-Bukit Panjang GRC.

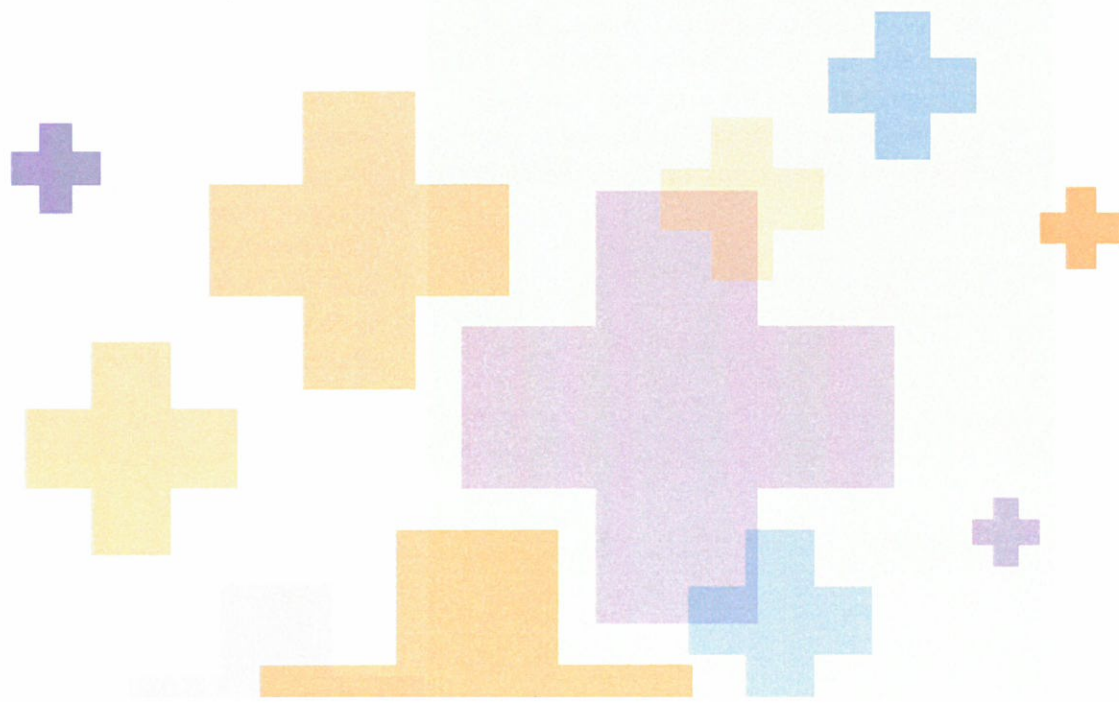


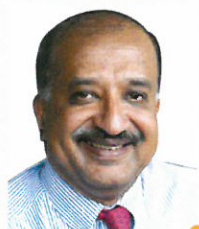
**Ms Elizabeth Quah**  
Group Director (Planning)  
Ministry of Health Singapore

Ms Quah is currently the Group Director for Planning in the Ministry of Health, Singapore. She is responsible for information management and research, governance and systems planning for Singapore's public healthcare network, and infrastructure development. Previous responsibilities in healthcare include manpower planning and sector development.

A career civil servant, Ms Quah has held prior appointments in various Singapore government ministries, including the Ministries of Manpower and Trade & Industry, and the Prime Minister's Office. She also worked as the Director for Strategic Planning in the Lee Kuan Yew School of Public Policy, NUS, helping develop and implement the School's strategic initiatives.

Ms Quah has been on the Board of Caritas Humanitarian and Relief Initiative Singapore (CHARIS) since Dec 2010. She possesses an Honours Degree in Economics from the London School of Economics and Political Science, and a Master's Degree in Public Management from the Lee Kuan Yew School of Public Policy.





**Professor Ranga Krishnan**  
Dean, Rush Medical College  
Senior Vice President,  
Rush University Medical Center

Since joining Rush in 2015, Professor Krishnan has reorganized Rush Medical College's curriculum to include innovative methods such as providing students with prerecorded instructional content to reduce class time spent on lectures and shifting the emphasis to teams of students collaborating on case studies. Students also work on state-of-the-art simulators in the Rush Center for Clinical Skills and Simulation. The revised curriculum will help students develop critical clinical skills earlier, allowing them to make an immediate impact on patients.

During his tenure as Dean of the Duke-NUS Medical School, Duke-NUS developed a new teaching method called Team LEAD (for Learn, Engage, Apply, Develop) that has been adopted by other educational institutions. Professor Krishnan was chairman of the Department of Psychiatry and Behavioral Sciences at Duke University Medical Centre from 1998 to 2009 and he implemented an innovative continuing-education network while overseeing more than 490 faculty members.

Professor Krishnan has written 2 books on the art of learning and authored more than 50 textbook chapters and 400 peer-reviewed papers in the area of Psychiatry. He has received numerous honors and awards, including the Distinguished Scientist Award from the American Association for Geriatric Psychiatry and the C. Charles Burlingame Award for his lifetime achievements in psychiatric research and education.



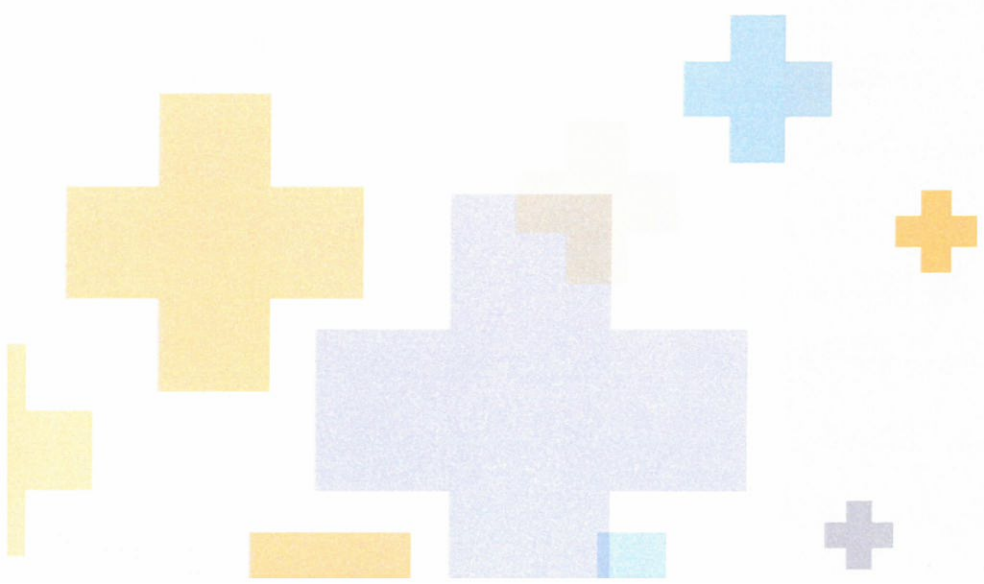
**Dr Lim Suet Wun**  
Group Chief Operating Officer  
Parkway Pantai Limited

Dr Lim is the Group Chief Operating Officer of Parkway Pantai Limited. The group runs more than 30 hospitals in 7 countries. He has more than 30 years' experience in healthcare management.

Before joining Parkway in 2011, he was the CEO of the National Healthcare Group and Tan Tock Seng Hospital (TTSH). In 2003, Dr Lim led the TTSH team through the SARS crisis, when it was designated as the SARS hospital for the whole of Singapore. For his leadership, he was awarded the Public Service Star by the President of Singapore.

Before this, Dr Lim was CEO of the National University of Hospital after being COO of KK Women's Hospital. Dr Lim was past Chairman of the Board of the Joint Commission International (JCI), the world's leading international healthcare accreditation organization. He had served on the Central Provident Fund (CPF) Board, Ministry of Health Holdings Pte Ltd, National University Health System Pte Ltd and Singapore's Nursing Board.

A doctor by training, Dr Lim also has an MBA and MPH, UCLA.





**Professor Leo Yee Sin**  
Executive Director of the National  
Centre of Infectious Diseases  
Director of the Institute of Infectious  
Diseases and Epidemiology IIDE of  
Tan Tock Seng Hospital  
Clinical Director of Communicable  
Disease Centre, CDC

Professor Leo, an adult Infectious Disease specialist, is known for leading her team in battling through multiple outbreaks in Singapore in recent decades. Her encounters include the Nipah outbreak in 1999, SARS in 2003, pandemic influenza in 2009 and multiple surges of vector-borne diseases including the recent zika outbreak in Singapore.

Her work won her many awards including the most prestigious Public Service Star in recognition of her contribution towards SARS outbreaks. A few of the other awards include Excellence Star Award 2005, Red Ribbon Award 2014 and National Healthcare Group (NHG) Distinguished Senior Clinician Award 2016.

Under Professor Leo's leadership, she has strengthened the team of Infectious Disease doctors and Clinical Epidemiologists. She is currently focusing on the development of the new National Centre for Infectious Diseases (NCID) that is slated to open in 2018.

Professor Leo is extremely active in academic advancement. Her key research interests are emerging infectious diseases, dengue, and HIV. Her recent focus on point-of-care testing (POCT) attest to her work in improving patient care and outbreak control.

To date Professor Leo has published more than 200 scientific papers and is highly sought after as an advisor and conference speaker.



**Ms Karen Tan**  
Senior Director of Public  
Communications in the Ministry of  
Communications and Information,  
Singapore

As Senior Director of Public Communications in the Ministry of Communications and Information, Singapore, Ms Tan is responsible for driving and coordinating Whole-of-Government public communications, including national marketing and sustained messaging to obtain the public's understanding, trust and support for its policies and programmes.

Specifically, Ms Tan directs and plans national marketing efforts to ensure amplification of messaging and national narratives on a sustained basis. She is also leading the planning and coordination of the Whole-of-Government's effort in crisis communications. This involves development of strategic communications plans for different scenarios and establishment of processes and systems to strengthen crisis communications for national level crises to ensure timely information management.

Prior to her current position, Ms Tan served at the Ministry of Health (Singapore) for 10 years. At the Ministry of Health, she served concurrently as the Director of Corporate Communications and Press Secretary to the Minister of Health. During that time she was responsible for strategic communications planning, media relations, issues management, corporate publications, community relations and public consultation. Ms Tan was responsible for all aspects of mass communications during the SARS epidemic in 2003 and the influenza A (H1N1) pandemic in 2009.





**Professor Dale Fisher**  
Senior Consultant, Division of  
Infectious Diseases, National  
University Hospital  
Vice Chair, Global Outbreak Alert  
and Response Network steering  
committee, WHO

Professor Fisher is an Australian born, infectious disease physician who first arrived in Singapore in March 2003 at the start of the SARS outbreak and helped to combat the outbreak. He has participated in many international outbreak responses in Asia and also West Africa. Professor Fisher is Deputy Chair of the Global Outbreak Alert and Response Network and the lead of its training and rapid response capacities work groups. He is also a frequent member of various WHO working groups.

In Singapore, he is Chair of infection control, NUH for the past 11 years and the national IPC committee for 4 years. He recently stepped down as Head of the infectious disease division at NUH after 7 years.

Professor Fisher has won several awards including PS21 ExCEL Award Outstanding Activist, NUHS-Mochtar Riady Pinnacle Excellence Award, National Clinical Excellence Team Award, Ministry of Health, Healthcare Humanity Award, Courage Foundation and a Public Service (Health) Living the Values (Team) Award.

He has 150 peer reviewed publications and 70 invited, plenary and keynote presentations.



**Associate Professor  
Kenneth Hartigan-Go**  
School Head, Zuellig Graduate School  
of Development Management  
Asian Institute of Management &  
President, Philippines College of  
Physicians (2017-2018)

A/Professor Hartigan-Go is the School Head of Stephen Zuellig Graduate School of Development Management of the Asian Institute of Management and associate professor of the Strategic Management Department of AIM.

He was the Undersecretary at the Philippine Department of Health (2015-2016) and before that, served as the Director General for Food and Drugs Administration (October 2012- October 2014). He was the founding executive director of the Zuellig Foundation from 2001 to 2010. Currently he co-chairs the APEC Biopharmaceutical Working Group. He was also previously faculty of the University of the Philippines College of Medicine and the Ateneo School of Medicine and Public Health.

He practices internal medicine and medical toxicology. He holds Doctor of Medicine degrees from the University of the Philippines College of Medicine (1985), and Newcastle University UK (1998).

He is a Fellow of the Royal College of Physicians (Edinburgh), American College of Physician, Academy of Medicine Singapore, College of Physician Singapore, the Philippine College of Physician and the current President and a regent (board) of the Philippine College of Physicians (June 2017-May 2018). He is also a Fellow of the Institute of Corporate Directors.







**Professor Philip Choo**  
Group Chief Executive Officer,  
National Healthcare Group (NHG)  
Senior Consultant, Department of  
Geriatric Medicine, Tan Tock Seng  
Hospital (TTSH)  
Clinical Professor, Yong Loo Lin School  
of Medicine, National University of  
Singapore (NUS)  
Adjunct Professor, Lee Kong Chian  
School of Medicine, Nanyang  
Technological University (NTU)

In his role as Group Chief Executive Officer of the National Healthcare Group (NHG), Professor Choo leads in the transformation of care as NHG evolves in its continuing journey as the Regional Health System (RHS) for Central Singapore. This is to prepare the healthcare system for the ageing population by providing the right care for all segments of the population.

He continues to inspire and develop leadership in management and staff, and to build networks with RHS partners so as to enhance skills, capabilities, systems and teams to deliver sustainable healthcare that creates value for patients, caregivers and Singaporeans.

Professor Choo is recognised as an international Geriatrician with over 25 years as a practising Clinician. He was awarded the TTSH Doctor of the Year in 1996. Professor Choo's contribution during the SARS epidemic, heading the medical team, earned him the National Day Public Service Star Award in 2003. He was awarded the National Day Public Administration Medal (Silver) in 2011, and the National Day Long Service Medal in 2015.

Professor Choo serves on several boards which include the John Hopkins Singapore International Medical Centre and sits on various Ministry of Health Committees.

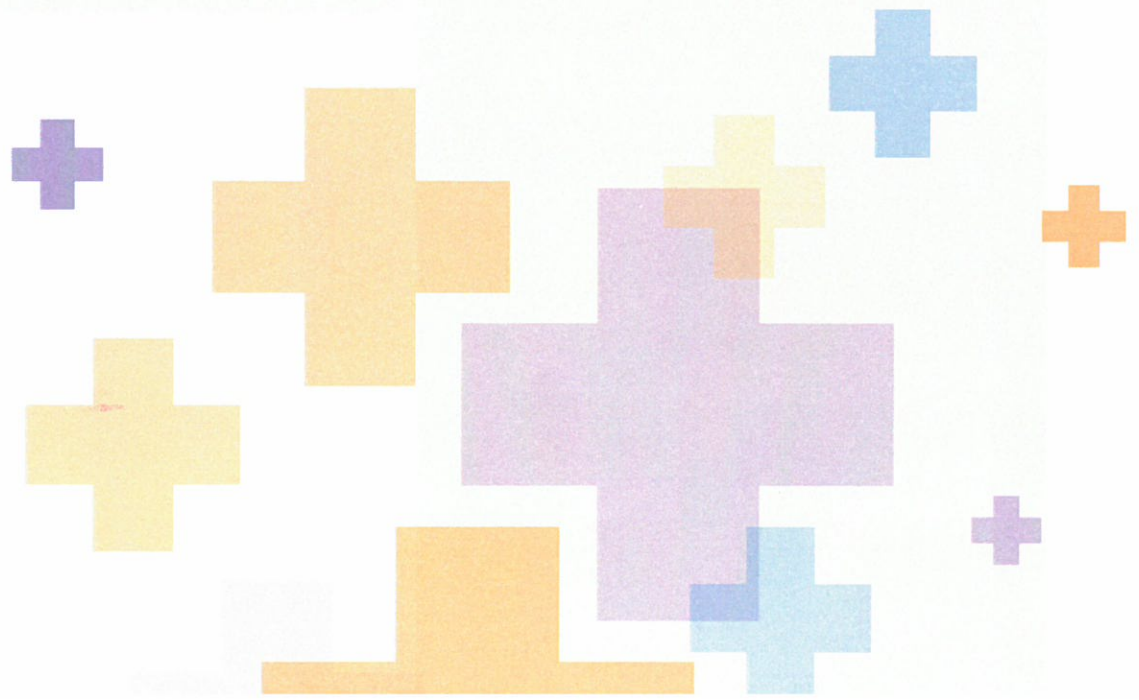


**Ms Ashley Chiampo**  
CEO, New Global Mind  
Adjunct Faculty, Asia School of  
Business - Massachusetts Institute of  
Technology

Ms Chiampo is an executive coach with over 20 years of experience helping people and organizations attain maximum effectiveness. Her background includes working with CXOs and senior leaders in small private companies, international development organizations, and multi-billion dollar publicly traded organizations.

Ms Chiampo is a trained group facilitator and a certified executive coach with over 1500 hours of coaching practice. She is a Professional Certified Coach (PCC) granted by the ICF. She serves as Learning Director for Emeritus Institute of Management, an online learning company. She also holds an Adjunct Faculty position at Asia School of Business in Kuala Lumpur, an affiliate of the Massachusetts Institute of Technology.

Previously she was a management consultant for the Boston Consulting Group and a mechanical engineer for PTC. Ms Chiampo holds an MBA degree from the Wharton School, an MS in Mechanical Engineering from MIT and a BA from Brown University.





**Dr Daphne Khoo**  
Executive Director, Agency of Care Effectiveness  
Group Director, Healthcare Performance Group, Ministry of Health, Singapore

Dr Khoo is the Executive Director of the Agency of Care Effectiveness (ACE), Ministry of Health, Singapore (MOH). The mission of ACE is to drive appropriate care in Singapore through the application of Health Technology Assessment. She is concurrently the Group Director of the Healthcare Performance Group in MOH.

Dr Khoo is an endocrinologist by training and was previously Head of Endocrinology at Singapore General Hospital (SGH). From 2004 to 2011, she was the Director of Clinical Governance and Quality Management of the SingHealth cluster and also served as their Director of Enterprise Risk. She is a past-President of the Association of Women Doctors, Singapore as well as the Association of South East Asian Nations Federation of Endocrine Societies. She was formerly an adjunct Associate Professor at the Duke-NUS Medical School.

From 2011 to 2014, she was the Chief Medical Officer of the Fortis Healthcare Group, a private organization which managed healthcare institutions in 11 countries.

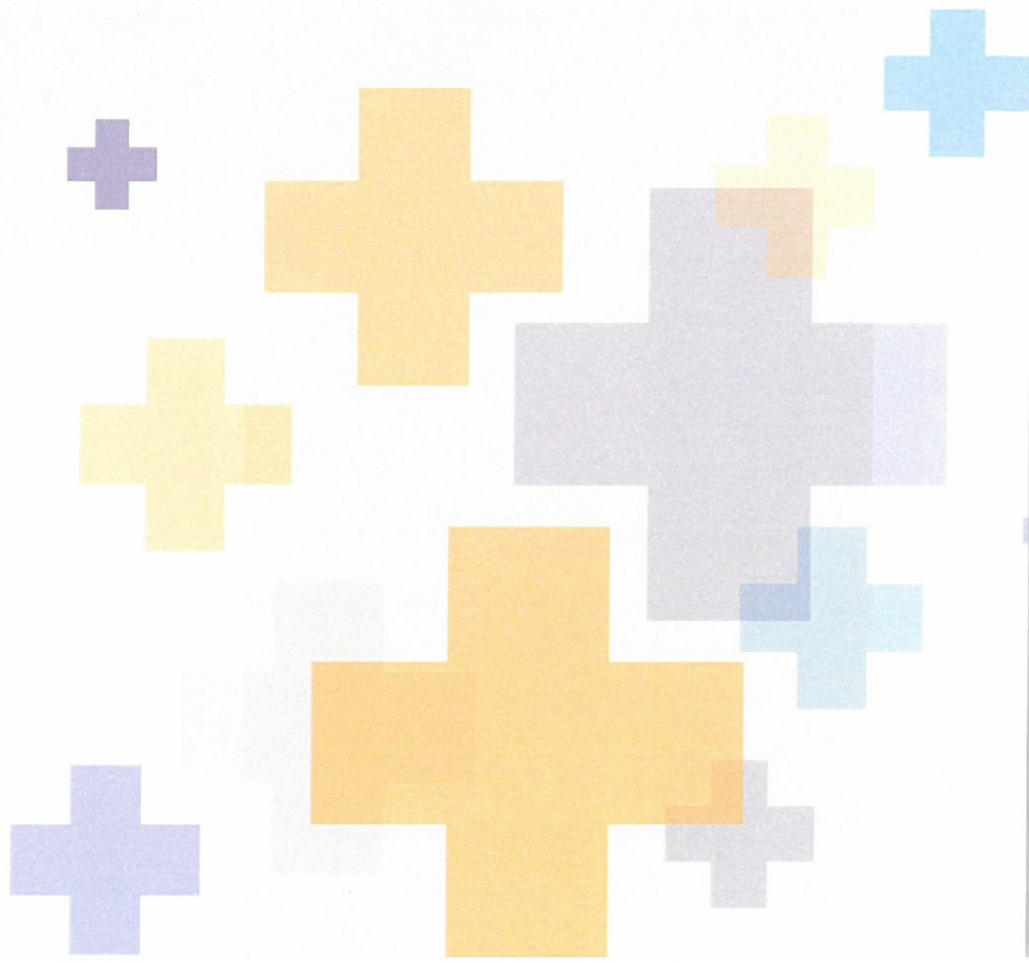


**Mr Frans Johansson**  
Founder & CEO, The Medici Group

Mr Johansson is the founder and CEO of The Medici Group, where he advises executive leadership from some of the world's largest companies (including 30 percent of the Fortune 100), as well as startups, venture capital firms, government agencies, and universities.

He is also author to two books – The Medici Effect and The Click Moment – and the host of a podcast centered on diversity driving innovation. Raised in Sweden by his African-American/Cherokee mother and Swedish father, Mr Johansson has lived all his life at the intersection.

He holds a B.S. in Environmental Science from Brown University and a MBA from Harvard Business School.





**Mr Zee Yoong Kang**  
CEO, Health Promotion Board  
Singapore

Mr Zee is the Chief Executive Officer of Singapore's Health Promotion Board (HPB). Established in 2001, HPB's mission is to help Singaporeans increase the quality and years of healthy life and to prevent illness, disability and premature death.

Mr Zee has served in various capacities in the Singapore Government (Prime Minister's Office, Ministry of Foreign Affairs and Ministry of National Development).

He also worked for a period in the private sector, where he was with Bain & Company subsequently as a management consultant, working on projects in the Heavy Engineering, IT and Fast-Moving Consumer goods sectors. After Bain, Mr Zee joined Singapore's National Trades Union Congress, where he founded NTUC LearningHub and the Employment & Employability Institute, also known as e2i.



**Mr Richard John Saynor**  
SVP Global Head, Classic and  
Established Products, GlaxoSmithKline

Mr Saynor is a seasoned Pharmaceutical professional with over 20 years of experience in the IP and Generic Pharmaceutical industry. He has held senior leadership positions internationally and is well-versed in managing complex and diverse regions within the emerging markets of Latam and Asia, as well as more established markets in Europe and Canada.

Mr Saynor is currently the SVP Global Head for Classic and Established Products (CEP). In this role, he is responsible for driving top-line sales, leveraging the supply chain, and maximising operating profit for over £10 billion of post-patent products covering a number of therapy areas (Respiratory, Allergy, Anti-infectives, CNS, Dermatology and Urology). Based in Singapore, Mr Saynor oversees a large, cross-functional team comprising commercial, marketing, medical, regulatory, and support functions.

Prior to this, Mr Saynor held key regional roles for the Classic Brands business in GSK, having responsibility for post/non-patent products across the emerging markets of Asia, Latam, Africa, MENA and the CIS, as well as the EU and Japan.

Before joining GSK, Mr Saynor held senior roles in Merck Generics and Sandoz International. He graduated from Bradford University with a Bachelor of Pharmacy and is a member of the Royal Pharmaceutical Society



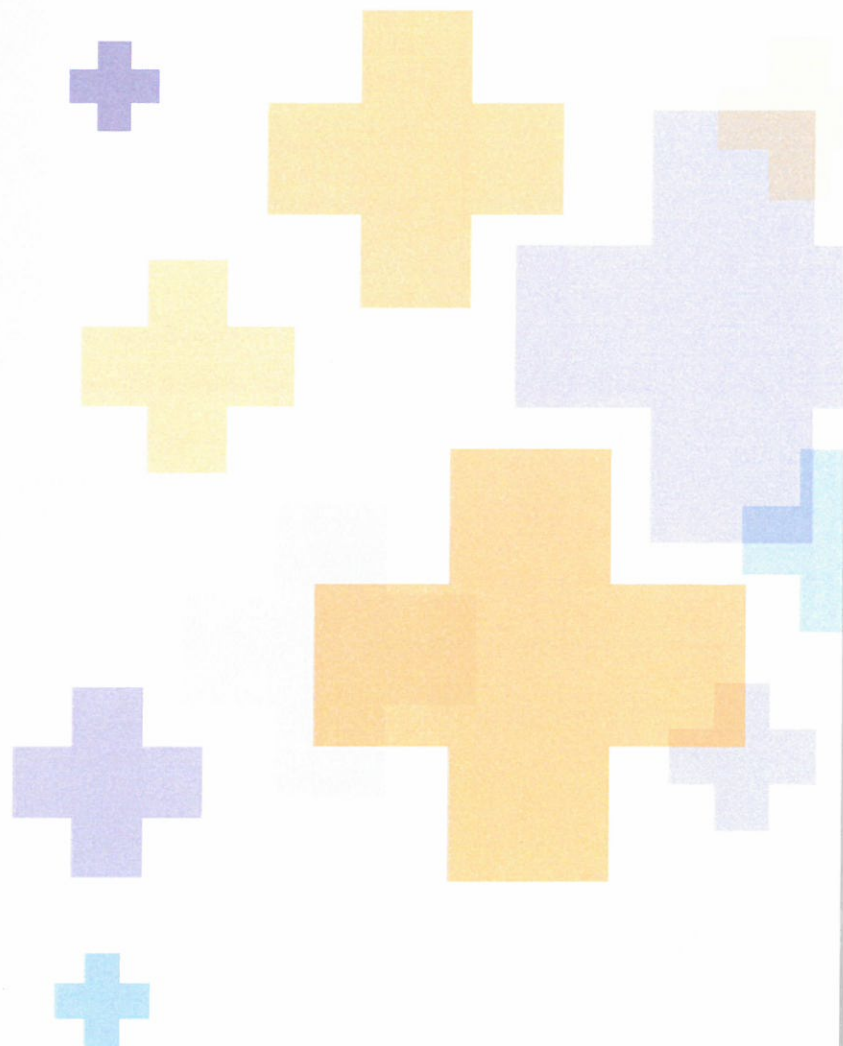


**Dr Andrew Green**  
Preventive Medicine Senior Resident  
(NUHS)

Dr Green is a Preventive Medicine Senior Resident (NUHS) specializing in Health Policy and Management with a special interest in Regulatory Science. He is currently posted in Duke-NUS Centre of Regulatory Excellence.

Dr Green received his Bachelor of Biomedical Science degree from the University of Melbourne, Australia and his Master of Science (Cognitive and Behavioral Neuroscience) from the Max Planck Institute - Tübingen University, Germany. He completed his graduate medical education (MD) in Duke-NUS in 2012 and proceeded to obtain a Master of Public Health degree from Saw Swee Hock School of Public Health - NUS. Dr Green is currently pursuing an MBA from Edinburgh Business School, UK to complement his residency training.

Dr Green's scientific interests lie in the realms of pharmaceutical regulation, pharmacoeconomics and health outcomes research.



## PARTICIPANTS



**Dr Hjh Rafidah Haji Gharif**  
Medical Superintendent of the  
Community Health Services  
Ministry of Health  
Brunei

Dr Gharif, MBChB, FRCGP is a graduate of the St Andrews University, Scotland, and Manchester Medical School. She trained in Primary Health Care under St Georges Hospital and Medical School, London. In 2014, Dr Gharif trained under the Royal College of General Practice, London in Advanced Specialty Training in Primary Health Care with special interest in diabetes.

Dr Gharif has been practicing since 1997 in the Ministry of Health, Brunei Darussalam as a primary health care doctor. She is also the Medical Superintendent of the Community Health Services of the Ministry of Health Brunei Darussalam. She has led the team on various projects including the consolidation and alignment of health care facilities and services in the community, waiting times projects, towards accreditations of health care facilities and the training of doctors in Brunei Darussalam.

Dr Gharif is also the Dean of the Institute of Health Sciences PAPRSB, Universiti Brunei Darussalam. Dr Gharif received the Fellowship award from the Royal College of General Practice, United Kingdom.



**Dr Sok Srun**  
Director of Hospital Services  
Department  
Ministry of Health  
Cambodia

Dr Sok graduated from the Faculty of Medicine, University of Health Sciences in Phnom Penh in 1994, and currently he is Director of Department of Hospital Services, Ministry of Health of Kingdom of Cambodia. His office is responsible for the monitoring and evaluation both public and private healthcare facilities to improve healthcare services.



**Dr Sylviana binti Haji Moris**  
Head of Planning Services  
Ministry of Health  
Brunei

Dr Sylviana was appointed as Head of Planning Services in April 2016. Previously she headed the Department of Dental Services as their Acting CEO since 2013. Her career started in 2001 as a Dental Officer. She led the Primary Oral Care Services Division in 2007 and was promoted to Senior Dental Officer in 2011. She obtained her Bachelor of Dental Surgery from University of Dundee, United Kingdom in 2001 and her MSc in Dental Public Health at King's College London, United Kingdom in 2010. She attended the Executive Development Programme on Public Policy and Management for Senior Government Officials 2015 organised by the Ministry of Defence, Brunei Darussalam in cooperation with the Lee Kuan Yew School of Public Policy, National University of Singapore.



**Dr Sung Vinntak**  
Director of the Department of  
International Cooperation  
Ministry of Health  
Cambodia

Dr Vinntak has been the Director of the Department of International Cooperation of the Ministry of Health, Cambodia, since 1st November 2013 with his high competencies and multi-areas background in health. Being a medical doctor since 1996, he also obtained a Master of Business Administration in General Management and Master of Public Health in 2006 and 2010 respectively.

His experience in public health, international relations, policy making, management and leadership has led him to a wide range of positions in the Ministry of Health, beginning from the role as a Training Coordinator in 1997, to the Head of Tobacco and Health Unit, then the Deputy Director of the National Center for Health Promotion, and then the Deputy Director of Department of International Cooperation. He also handled a role as the Project Manager of Supporting Improved Health for All People in the Kingdom of Cambodia (SIHAP) Project, Manager of Principal Recipient of the Ministry of Health GFATM HSS NFM, before his current position where he takes care of ASEAN, bilateral, multilateral and UN, and NGOs cooperation.



**Ms Guo Xin**  
Deputy Director of General  
Coordination Division  
Healthcare Reform Department  
National Health and Family Planning  
Commission of the P.R.C  
China

Ms Guo, started her career in July 2005 with a master degree of Medicine majoring epidemiology and health statistics. She used to be a Program Officer of the National Immunization Program of Chinese Centre for Disease Control and Prevention, National Program Manager & Monitoring and Evaluation Technical Advisor of Mercy Corps China, and Senior Officer of Beijing Municipal Health and Family Planning Commission. Ms Guo is now the Deputy Director of General Coordination Division in Healthcare Reform Department of China's NHFPC, which is also the Office of State Council Healthcare Reform Leading Group. She is responsible for making mid to long term national healthcare reform program as well as annual key work plan, coordinating with ministries and supervising provinces' implementation.



**Mrs Murti Utami**  
Head of the Bureau of Employee  
Affairs  
Ministry of Health  
Indonesia

Mrs Murti Utami is Head of the Bureau of Employee Affairs, Ministry of Health Republic of Indonesia. Born in Jakarta, she spent her childhood and adolescence in Jakarta and she finished her dentist degree from Moestopo University in 1990. In 2005, she has finished her Master degree in Public Health Leadership from Southern Cross University, Australia. Before serving as Head of the Bureau of Employee Affairs, she served as Head of the Center of Public Communication (2011-2016) and Head of the Bureau of General Affairs (2009 - 2011).



**Mr Tang Yonglin**  
Acting Director at Office of  
Information and Big Data Applications  
Department of Planning and  
Information  
National Health and Family Planning  
Commission of the P.R.C  
China

Mr Tang is now Acting Director at the Office of Information and Big Data Applications, whose major responsibility is drafting and implementing policies, standards and norms for information and big data, Department of Planning and Information, National Health and Family Planning Commission of the P.R.C. Before that, he served as Deputy Director at Division of Personnel. He worked as a journalist and editor for 6 years at China Youth Daily and then Southern Weekly, both of which are viewed as one of the most influential newspaper in China. He got his degree at Peking University and Nankai University.



**Dr Agus Hadian Rahim**  
Secretary of the Directorate General  
of Health Services  
Ministry of Health  
Indonesia

Dr Hadian Rahim, Sp.OT(K). M.Epid,MH.Kes, is Secretary of the Directorate General of Health Services, the Ministry of Health Republic of Indonesia. Born in Yogyakarta, he spent his childhood and adolescence in Bandung, West Java and earned an Orthopedic Specialist from Padjadjaran University, 1996. In 2001, he earned his Master of Epidemiology from Universitas Indonesia and his Doctor of Medicine from University of Indonesia, 2004.

Before serving as Secretary of the Directorate General of Health Services, he served as President Director of Orthopedic Hospital Professor Dr Soeharso in Surakarta (2013-2015) and Director of human resource development and education, Hasan Sadikin Hospital in Bandung (2010-2013).

In addition to interest in education and research, he also interested in human resources development and information systems development.



**Ms Aphone Visathep**  
Deputy Director General  
Mahosoth Hospital  
Laos

Ms Visathep has been the Deputy Director of Mahosoth hospital since 2012. The Mahosoth hospital is a central hospital and the biggest hospital in Laos with 893 government employees. Prior to her current appointment, Ms Visathep was Vice Dean of the Faculty of Nursing from 2010 – 2012 and responsible for the education of practicing nurses in the hospital. Ms Visathep has a Master of Mental Health and Psychiatric Nursing with 30 years of experience in nursing and training of nursing students.



**Dr Lo Iek Long**  
Chief of Department of Geriatrics,  
Centro Hospital Conde de Sao  
Januario  
Advisor of the Secretary for Social  
Affairs and Culture  
Macau

Dr Lo graduated from Medical School in 2000. He obtained his Master of Medicine, Master of Medical Science and Doctor of Medicine from Peking University, the University of Hong Kong, and Sun Yat-Sen University respectively. He was appointed as an advisor for the Secretary of Social Affairs and Culture since 2015. He was awarded with the Fellow of Royal College of Physician of Edinburgh in 2016. He published more than 20 journal articles and reviews in recent years. Currently, he is a consultant in Respiratory Medicine, chief of service of Geriatric Department and Dementia Medical Center.



**Dr Phasouk Vongvichit**  
Deputy Director of Department  
of Planning and International  
Cooperation  
Ministry of Health  
Laos

Dr Vongvichit is a Deputy Director of Department of Planning and International Cooperation. She studied Medicine at the National University of Laos and Master of Primary Health Care Management at Mahidol University of Thailand. Previously, she was the Mother and Child Health Programme Coordinator at Hygiene and Prevention Department in the Ministry of Health. After gaining more experience, she worked for the World Bank project under the Department of Planning and Finance.

With the requirement from the newly establishment organization in health sector, Dr Vongvichit started a new career as a senior officer since 2012 and she was appointed to cooperate and monitor foreign aid in order to ensure aid effectiveness and align external fund with the health sector development plan. She also teaches project cycle management for public health students at the University of Health Science.

Dr Vongvichit supports the development of guidelines on aid effectiveness for the health sector which aim to be a tool for monitoring and collect Official Development Assistance through Sector Wide Coordination mechanism, which make mutual understanding among Lao implementers and development partners. She has academic publications on anemia among pregnant women and compliance regarding iron supplementation.



**Dr Tai Wa Hou**  
Advisor of the Secretary for Social  
Affairs and Culture  
Macau

Dr Tai is a Neurosurgeon working in St Januario Central Hospital of Macau Health Bureau. He is also an advisor of Secretary for Social affairs & Culture of Macau SAR, involved in health policy regulations. Dr Tai attends social affairs actively. He is a member of the Talents Development Committee and Chief Executives Election Committee of Macau SAR, and he is an executive director of Macau Development Strategy Center and president of Macau Association of Public Hospital.



**Dato' Dr Hj Azman bin Hj Abu Bakar**  
Director of Medical Development  
Division  
Ministry of Health  
Malaysia

Dato' Dr Hj Azman is currently the Director of Medical Development Division of Ministry of Health. He is a public health specialist by training and obtained his MBBS and MPH degrees from University Malaya in 1984 and 1988 respectively. He went on to pursue his PhD in University of Nottingham, UK in 1995 in the area of quality of life research. Prior to his current appointment, he has worked as a district health officer, a director of a 700-bed computerized hospital and also as a programme technical officer at Ministry level.

He is one of the pioneers that led to the establishment of Institute of Health Systems Research (IHSR) since 1993 – 2007 and became the second Director of IHSR. He then continued his career as Public Health Specialist at various level of MOH organisation before he was appointed as the Director of Selangor State Health Department. He continues to serve the Selangor State Health Department for three years and now he is the Director of Medical Development Division, MOH. It is one of the important division in MOH, that look after the planning, budgeting, staffing and policy making of Secondary and Tertiary care in Malaysia, and the quality component of healthcare.

Dato' Dr Hj Azman is also involved in numerous Technical Working Group or National Task Force for Health System Research and he is one of the Technical Advisor USAID to Jordan in Quality Assurance (QA) back in 2010. He is also a researcher by nature and he published many journals and articles as principle investigator as well as co-researcher.



**Dato' Dr Chong Chee Kheong**  
Director of Disease Control  
Ministry of Health  
Malaysia

Dr Chong Chee Keong graduated with Masters of Public Health in 1990. He joined the Ministry of Health Malaysia in 1986. He has worked as a Medical Officer in Sabah, Cameron Highlands and Taiping and as Director of National Public Health Laboratory. His current appointment is as the Director of Disease Control Division, MOH Malaysia. Dr Chong is in the Board of Directors of the National Institute of Occupational Safety and Health, Board of Directors of the Malaysian Institute on Road Safety and Member of the Executive Board of Malaysia One Health University Network, to name a few.





**Dr Than Than Myint**  
Mandalay Regional Health Director,  
Department of Health  
Ministry of Health and Sport  
Myanmar

Dr Than Than Myint is the Mandalay Regional Health Director, Department of Health, Ministry of Health and sport, Myanmar. Her duty station is at the Regional health department, Mandalay city, Myanmar. Her department's responsibilities are planning, coordination, training, budgeting, staffing, supervision and monitoring of health services in Mandalay Region. She has experience in public health and medical care.

In her career, Dr Than Than Myint worked as a medical assistant surgeon, medical superintendent in hospital, township health officer, deputy health director, regional health director in public health department.



**Ms Keriana Brooking**  
Deputy Director Service  
Commissioning  
Ministry of Health  
New Zealand

Ms Brooking's commitment to health began when she took on the position of Planning and Funding Manager at Tairāwhiti District Health in 2001, overseeing the establishment of Turanganui Primary Health Organisation (PHO) that she led from 2003 until 2011. The amalgamation of PHOs in the 2011, saw Ms Brooking appointed as the deputy chief executive of Midlands Health Network. Ms Brooking joined the Ministry of Health in April 2014 as chief advisor, service improvement and change, and was appointed in November 2016 as the deputy director for Service Commissioning at the Ministry.



**Dr Tun Myint**  
Deputy Director General  
State Public Health Department, Shan  
State  
Myanmar

Dr Tun Myint is Shan State Health Director, Department of Health, Ministry of Health and Sports of Myanmar. His duty station is in Taunggyi City in Southern Shan State. He has experience in public health, Medical care and health administration. His government service career started in Patheingyi General Hospital as Assistant Surgeon. Since then, he has assumed positions of Stational Medical Officer, Township Medical Officer, District Medical Officer, Medical Superintendent. Before Shan Health Department, he served in Naypyitaw Union territory and Ayeyawady region as Regional Health Director.



**Ms Kathryn Cook**  
Chief Executive  
MidCentral District Health Board  
New Zealand

Ms Cook is the Chief Executive of MidCentral District Health Board. The DHB commissions and delivers health and disability services for its diverse population, located across 9000 km<sup>2</sup> of New Zealand's lower North Island stretching from the west to the east coasts.

Previously Ms Cook was a Partner in KPMG Australia's Health, Ageing and Human Services practice and the Chief Executive of Western Health, located in Melbourne, Australia. During her career, Ms Cook has also held a range of policy and leadership positions in the New Zealand Ministry of Health and Western Australian and Victorian Departments of Health.



**Dr Poonlarp Chantavichitwong**  
Deputy Secretary General  
Food and Drug Administration  
Thailand

Dr Chantavichitwong received his medical doctor degree from Mahidol University, Thailand in 1987. After his medical graduation, he worked in a small rural hospital in northern Thailand where he served as a general practitioner, and later acted as head of emergency department at general hospital respectively. Later, he became the Deputy Chiangmai Provincial Chief Medical Officer. After 10-years, he became Tak Provincial Chief Medical Officer overseeing overall of health system in provincial's scale for 4 years, and now becomes the Deputy Secretary-General of the Food and Drug Administration of Thailand (Thai FDA), Ministry of Public Health, overseeing regulatory control of food, to protect consumer's health through ensuring safety, quality and efficacy of foods available in the country. This has to be implemented in accordance with the national legislation and international agreements.



**Dr Theeraphong Tunakh**  
Director of Health Administration  
Division  
Ministry of Public Health  
Thailand

Dr Tunakh is Director of the Health Administration Division at the Ministry of Public Health, Thailand. He has a degree in internal medicine from the Faculty of Medicine Chulalongkorn University and Fellowship in Orthopedics Surgery at King Chulalongkorn Memorial Hospital. Dr Tunakh worked as an orthopedist at Rayong Hospital for 16 years and as Director of Trat Hospital, a tertiary hospital for 2 years prior to his current position.



**Ms Wong Woei Jiuang**  
Director, Medical Device Branch,  
Health Projects Regulation Group  
Health Sciences Authority  
Singapore

Ms Wong is the Director of Medical Devices Branch, Health Products Regulation Group of Health Sciences Authority (HSA). The branch is responsible for the pre and post market regulation of medical devices as well as the pre-market consultation scheme that supports innovation and device development by ensuring devices are in line with regulatory requirements. She currently represents Singapore as a member of the Management Committee of the International Medical Device Regulators Forum (IMDRF) and is also the Chair of the ASEAN Medical Device Committee. She is a member of the working group that developed the WHO Global Model Regulatory Framework for medical devices.



**Dr Chan Mei Fen**  
Senior Deputy Director, Health  
Screening & Management Department  
Health Promotion Board  
Singapore

Dr Chan is a medical doctor by training who has obtained the Masters of Medicine in Public Health and her PhD (epidemiology). With her interest in psychosocial aspects of health behaviour and research, she has worked at the Health Promotion Board in diverse areas including Patient Education, School Health Service, and Research & Evaluation (R&E). Together with her team at the R&E Department, she conducted and reported Singapore's National Nutrition Survey and Students Health Surveys to identify gaps in health behaviour for policy and programme development. Dr Chan has more recently taken up the portfolio in Health Screening & Management at the Board.



**Dr Philomena Tong**  
Director, Regulatory Policy Division  
Ministry of Health  
Singapore

Dr Tong joined the Ministry of Health in Feb 2009. Her first posting was to the Hospital Services Division and she subsequently headed the HSHRP division (Health Services Human Research Planning) in Aug 2009 as a second portfolio. HSHRP's mission was to support mainstream health services so as to promote the safety and well-being of patients through appropriate and responsive legislative policies, regulatory frameworks and stakeholder engagements. HSHRP also formulated regulatory policies for biomedical research, and Biosafety.

Dr Tong also headed Regulatory Policy, Health Regulation Group (MOH) in early 2010, which formulated regulatory policies for non-mainstream health services, and assisted in the SMART regulation initiative. This focused on the rationalization of regulatory strategies and effectiveness of tools used. From Feb 1st 2012, the various regulatory departments combined to form the Regulatory Policy and Legislation Division. The ambit of this newly formed Regulatory Policy and Legislation Division covered regulatory policies for all health services (except Professional personnel Regulation), non-mainstream health/wellness services, human biomedical research, bioethics (clinical practice and research) and served as a deskhead to the Health Sciences Authority Singapore.

Dr Tong's experience encompasses the enactment of the Amendment to the Voluntary Sterilization Act in 2011 and the enactment of the Human Biomedical Research Act in 2015. She is currently helping the initiatives to amend the Private Hospital and Medical Clinics Act that regulates all healthcare services in Singapore ranging from Hospitals, Laboratories, Nursing Homes to medical and dental clinics. Dr Tong and her team are also leading in the construct of the regulatory and ethics framework underpinning the Precision Medicine Strategy embarked upon by MOH.

Prior to MOH, Dr Tong spent more than 25 years in the private pharmaceutical, insurance and medical technology sectors in senior leadership positions. In the last 4 years in the private sector, she held a regional leadership position responsible for the Asia Pacific medical business, as well as for policy and advocacy for patient and healthcare worker safety.